ValuePage, our pager service provider switched over to a new telephone carrier last night. This has caused some changes in the way you dial a pager. You can no longer dial the pager number direct. You must first dial 865-244-4352 (local Knoxville/Oak Ridge number) to access the paging system. When the system answers, a voice prompt will ask you to enter the pager number you wish to page. When you enter the pager number, another voice prompt will ask you to enter the call back number. Then the page will go through. We are working with ValuePage on other options for dialing into the pagers. We apologize for any inconvenience this may cause.